

5 – Response by Mr B Belcher, 4th July 2024:

Hello Mr Crossman,

Thank you for your email.

Confirming that there will be conditions attaching to the grant of any application for the purpose of restocking and deliveries, restricting such activities to between 0700 and 1900 hours, allays one of the reservations we had.

As regards the provision of off-sales you confirm this would only be for customers attending the store and not available by way of Uber, Deliveroo or similar sources. My understanding of off-sales is alcoholic beverages; are there similar restrictions intended to be brought in to prevent delivery companies attending at all hours to collect 'ordinary' shopping? We are mindful that the Co-Op at the Links sees a constant flow of bikers throughout their trading hours and can see their trade being shifted to your clients when that store closes at night. In addition there is a Tesco Express at the other end of Swingate Lane which trades for similar hours and their trade could easily move to Everyday. Any increase in traffic, especially motorcycles late at night and into the morning would not be welcomed in a residential area such as this.

I touched briefly in my appeal on the matter of Crime and Disorder and cannot help but think that this would only be encouraged by there being a facility whereby alcohol is readily available at all hours of the day. There have been many instances in the past of people using front gardens as public conveniences, 'drunk' individuals shouting at each other at night, people buying and opening cans of drink then boarding the local buses. There is also the related issues of litter, vomit and such like.

We do not need this in this area.

And finally, as I questioned in my appeal, I am at a loss to understand why the store consider it necessary to extend their existing 15 hour trading day to one of 24? What hours would the store be allowed to trade over, say, Christmas?

Kind regards,

Barry Belcher

6 – From agent Mr Darryl Crossman (UK Premier Licensing) to objector Mr Barry Belcher, 3rd July 2024 (follow-up reply):

Mr Belcher,

Thank you for taking the time to read and respond to my email, I appreciate the opportunity to address the concerns and questions you have raised.

I have been working with the premises since November and December 2023 when the premises applied for Temporary event notices to operate for 24 hours over the festive and new year period. This was to provide a convenience store for local

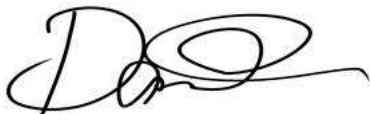
residents and proved to be popular. During this time the conditions which have been proposed were in place and were successful in promoting the licencing objectives. There were no issues reported and the premises sought to make the temporary license extension permanent.

The premises have no intension to advertise the extended hours to a wider area and use delivery services, this has not been included in the application, all sales will be only to customers attending the store in person. This is so that responsible sales of alcohol can be monitored. The premises will not sell to intoxicated customers and will have a refusals log for this, they will also liaise with the local policing team who will advise them of vulnerable and disruptive individuals who will be refused sales and details logged in the refusals log. The refusals log will be available for police which they will have access to instantly. The log will be checked by staff weekly to ensure it is up to date.

I will liaise with Greenwich licencing and draft a condition to restrict the hours where deliveries are made to the premises, I have cc'd Mr Cox who will assist with this.

I again appreciate your time and input and if I can be of further assistance please do get in contact.

Kind Regards



Darryl Crossman

Lead Consultant

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7 – Licencing Officer’s response to agent Mr D Crossman, 5th July 2024:

Hello Darryl,

[...], the following ‘deliveries’ condition has been built into the list of those already offered, for purposes of the report to go before the Licencing Committee (in which below will also be appended):

- There shall be no deliveries to the premises between 19:00 hours and the following 07:00 on any day.

I shall advise in due course when the report becomes available.

Kind regards,

Steve Cox

Licensing Officer

Licensing & Trading Standards Team

Housing & Safer Communities Directorate

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Suspect Illegal Tobacco? - <http://keep-it-out.co.uk/regions/south-east-london/>

05/07/24.

8 – From agent Mr Darryl Crossman (UK Premier Licensing) to objector Mrs Florence Bain, 3rd July 2024:

Mrs Bain,

Thank you for taking the time to comment on the application for a premises license variation for Every Day Convenience Store - 1 Malton Street SE18 2EH.

I am the agent representing the premises and am writing to you to address the concerns that you have and explain the processes which will put in place to ensure that the licensing objectives be upheld and enforced.

I have been in open dialogue with the local policing team since last December when the new proposed conditions were drawn up. The local policing team will be in direct contact with the premises and will have a two way information sharing procedure. The Policing team will advise the premises of potential customers on the ward who have issues with alcohol abuse and alcohol related ASB, these details will be communicated to all staff who will be advised not to serve them, and entry made in the refusal log to document this. (condition 9)

In addition to this the premises will also have an incident log where incidents that occur can be recorded and the relevant images be given to the police to assist them should there be any issues.

The premises will also commit to the Royal Borough of Greenwich's reduce the strength campaign which means that there will be no sales of high strength beers or ciders, it has been proven that there is a link between cheap high strength alcohol and ASB.

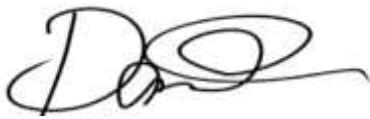
As outlined in the conditions CCTV will be operational for the duration that the premises is open, the CCTV covers the inside and the outside of the premises which would effectively give 24 hours CCTV coverage of the premises and surrounding areas which the Police will have unrestricted access to as all staff will be trained to playback footage on request. CCTV is for the prevention and detection of crime so therefore not only used for the premises but to

identify offenders and vehicles entering and exiting Malton Street for other offenses, my client is more than happy to make provision of CCTV a priority for the safety and security of staff, customers and the local community.

Prior to the submission of the application the premises held a successful trail of the new opening hours and condition for three weeks over the festive and new year period (2023/2024). There were no issues reported during this period which would indicate that the conditions proposed would be sufficient to uphold the licensing objectives.

I hope this email goes some way to address the concerns which you have and that you would reconsider your representation. If there is anything which I have not covered which you would like further clarification on I would be happy to discuss this with you further. I have attached the conditions which will be applied should the application be successful.

Kind Regards



Darryl Crossman

Lead Consultant



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➤ *There had been no response from Mrs Bain at the time of preparing this document.*

9 – From agent Mr Darryl Crossman (UK Premier Licensing) to objector Mr Max Gershon, 3rd July 2024:

Mr Gershon,

Thank you for taking the time to comment on the application for a premises license variation for Every Day Convenience Store - 1 Malton Street SE18 2EH.

I am the agent representing the premises and am writing to you to address the concerns that you have and explain the processes which will put in place to ensure that the licensing objectives be upheld and enforced.

In response to your concerns the premises does not have loud amplified music and therefore I cannot see that they would be responsible for the disturbances to which you refer, I would advise that this be brought to the attention of the noise team at Greenwich who can investigate this further. Mr Cox is cc'd and should be able to direct you if you do not have their details.

The additional hours that have been requested should not impact the school runs due to the hours being late night/early morning.

The premises does not have an issue with ASB inside nor outside however there are several conditions which have been presented with the application which will ensure that the licensing objectives be upheld.

I have been in open dialogue with the local policing team since last December when the new proposed conditions were drawn up. The local policing team will be in direct contact with the premises and will have a two way information sharing procedure. The Policing team will advise the premises of potential customers on the ward who have issues with alcohol abuse and alcohol related ASB, these details will be communicated to all staff who will be advised not to serve them, and entry made in the refusal log to document this. (condition 9)

In addition to this the premises will also have an incident log where incidents that occur can be recorded and the relevant images be given to the police to assist them should there be any issues.

The premises will also commit to the Royal Borough of Greenwich's reduce the strength campaign which means that there will be no sales of high strength beers or ciders, it has been proven that there is a link between cheap high strength alcohol and ASB.

As outlined in the conditions CCTV will be operational for the duration that the premises is open, the CCTV covers the inside and the outside of the premises which would effectively give 24 hours CCTV coverage of the premises and surrounding areas which the Police will have unrestricted access to as all staff will be trained to playback footage on request. CCTV is for the prevention and detection of crime so therefore not only used for the premises but to identify offenders and vehicles entering and exiting Malton Street for other offenses, my client is more than happy to make provision of CCTV a priority for the safety and security of staff, customers and the local community.

I cannot see that the premises would contribute to or encourage speeding vehicles in your street and if the variation was successful would add to this. If there are issue with anti-social vehicles the police have powers to address this. I would advise contacting your local Policing team with your concerns who may be able to obtain resources from the roads policing team to tackle this.

Busses are equipped with cameras and as it is an offence to park in a bus stop TFL will issue a PCN to offenders, again I cannot see that the premises be responsible for these random drivers.

You have concerns that seasonal events would also add to your concerns. Prior to the submission of the application the premises held a successful trail of the new opening hours and condition for three weeks over the festive and new year period (2023/2024). There were no issues reported during this period which would indicate that the conditions proposed would be sufficient to uphold the licensing objectives.

I hope this email goes some way to address the concerns which you have and that you would reconsider your representation. If there is anything which I have not covered which you would like further clarification on I would be happy to discuss this with you further. I have attached the conditions which will be applied should the application be successful.

Kind Regards



Darryl Crossman

Lead Consultant

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10 – Response by Mr M Gershon, 8th July 2024:

Dear Agent and Council,

With noise and behavioural disturbance, the residents of Swingate Lane live on an old working-class road. Arguments from the shop travel to the end of the road towards the school. To say that the shop does not have amplified music means it cuts responsibility for the noise, especially of fights and shouting of its customers is a weak statement.

The dangers of the speeding road with the shop as I have stated previously. Cars are constantly parking on the double yellow lines so that they can buy products from the shop, in front of the pedestrian crossing (directly in front of the shop), and on the opposite side of the road (Directly in front of the shop) making it impossible to see speeding cars (which is a regular occurrence at night) and putting the residents and locals in harm's way.

Influencing drivers to park on double yellow lines and creating possible fatalities during late hours would make Greenwich Council, The shop owners and you the agent responsible.

I would also like to stress your solution to me is to call the police if there is an incident or the use of CCTV to catch an incident, This is an extremely irresponsible statement as this conversation is about the **prevention** of 24-hour licensing if there is **a reason for Public Nuisance, anti-social behaviour or disruption to public safety**. Your reply reads as a deflection of responsibility to get your client a 24-hour license over the safety of the residents.

The shop owners are very good people and I respect them. However, I am a young person who has

been living here for 5+ years and know that this would be a danger to our residents. I don't want to have someone's life in danger just to prove that I am right. It should be prevented in the first place.

Max Gershon.

11 – Licensing Officer’s clarification to Mr M Gershon, 9th July 2024:

Hello Mr Gershon,

Thank you for copying me in with your formal reply to Mr Crossman (cc'd). It will be included within the committee report being drafted for the hearing on 23 July 2024 (10:30am) as one of the appendices, together with your original objection.

May I take this opportunity to state that parking issues, in and of themselves, are not a licensing matter. This is for RBG’s Parking Enforcement team, as detailed here: https://www.royalgreenwich.gov.uk/info/200261/parking_penalties_and_fines/310/report_ill_egal_street_parking. Inconsiderate parking that directly impinges on public safety – such as the blocking of a fire hydrant – should be reported to 101 or even 999 (Fire Service). The same applies to speeding, which is a Road Traffic Act matter for the Police.

The “noise and behavioural disturbance” issues that you raise are correctly referenced in terms of a licensing objection.

I or Committee Services colleagues shall advise when said committee report is available.

Yours sincerely,

Steve Cox

Licensing Officer

Licensing & Trading Standards Team

Housing & Safer Communities Directorate

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