

Governance and Oversight

Finance

Indicator	Value	Previous Value	Target	Comment
Council Tax collection rate		94.65% as at 31.3.18	95%	Period 3 28.38%
Business Rates collection rate		98.36 % as at 31.3.18	98.50%	Period 3 30.12%

Human Resources

Key Messages

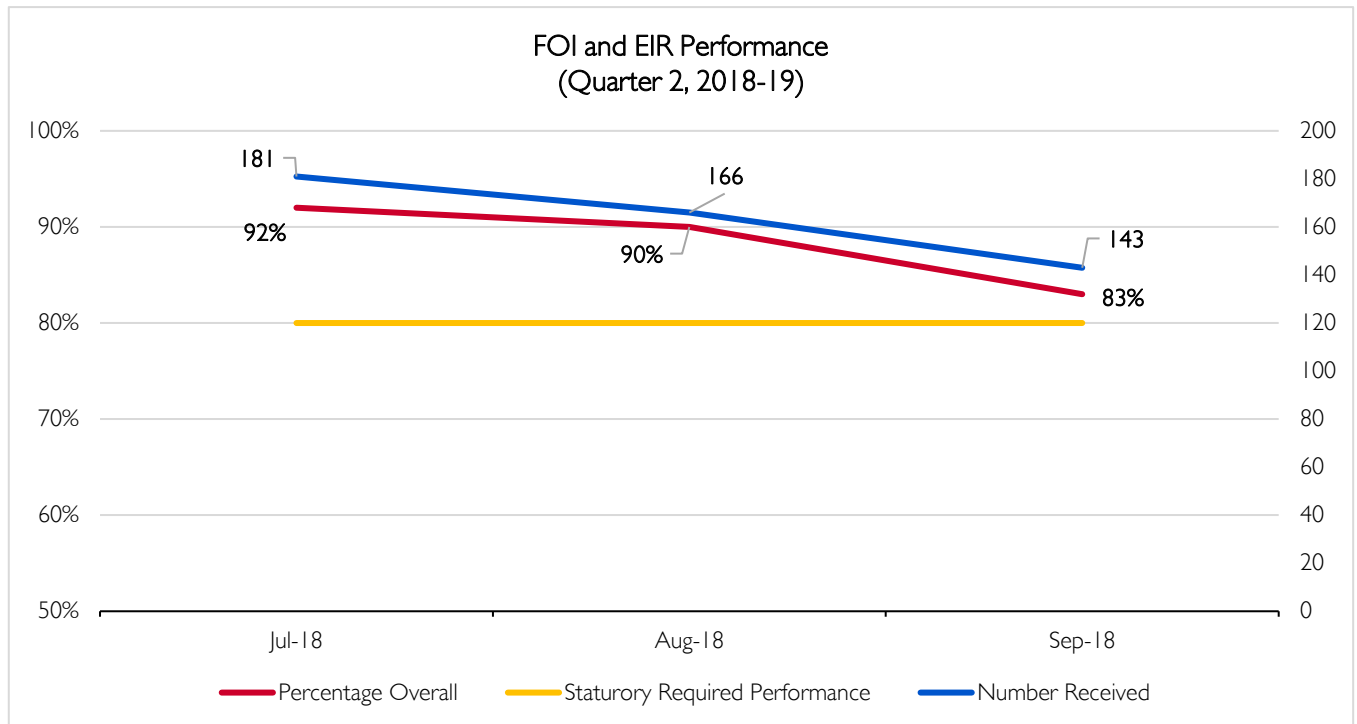
- The Armed Forces Covenant is a commitment from organisations to consider how they can better support those who serve or who have served in the armed forces, and their families, in the local communities, economy and society they serve. In March 2018, the Council was awarded the ERS Bronze Award in March 2018, and is hoping to achieve a Silver Award in 2019. So far RBG has amended the recruitment process to help identify ex-military personnel and reservists, in addition to asking bespoke questions in the Annual Staff Survey to help identify and improve the experience of employees with a military background. As part of the Council's continued work the first meeting of the Armed Forces Forum took place in September 2018 which was aimed at bringing together military reservists, ex-service and personnel staff with a military background to discuss what else RBG can do support staff.

Service Updates

- As mentioned in the Q1 Cabinet Performance reports, as a result of RBG transitioning to a new apprenticeship delivery model (from an Apprenticeship Training Agency to a direct employment model) RBG is currently under target for the number of new apprentices starting. However, the first pilot recruitment cohort took place in July 2018, with 7 new apprentices successfully appointed and starting their employment in RBG in Q3 2018/19. A second recruitment event took place in November 2018, with the aim of recruiting over 20 apprentices who will start in Jan 2019 (Q4 2018/19).

Subject Area	Indicator	Value	Previous Value	Target	Comment
GLLP placement headcount	31	34 (Q1 18/19)			
Number of new apprentices (rolling year)	53	47 (Q1 18/19)	90		
No of Agency Workers (long term)	139	130 (Q1 18/19)			
No of Agency Workers (short term)	179	171 (Q1 18/19)			
Headcount (excluding Schools)	3845	3862 (Q1 18/19)		2322	London Council's 2017/18 median
% of workforce who are BAME	31.1%	30.6%(Q1 18/19)	35.8%	37.1%	Target based on Census 2011 figures for local population average. London Councils 2018/19 median.
% of workforce who are Disabled	4.8%	4.8% (Q1 18/19)		4.8%	London Councils 2017/18 median
% of workforce who are Female	55.4%	55.2% (Q1 18/19)	50.9%	62.9%	Target based on Census 2011 figures for local population average. London Councils 2018/19 median.
% of workforce 16 to 24	4.0%	4.3% (Q1 18/19)		3.1%	London Councils 2017/18 median. This figure does not include apprentices hired via ATA.
% of workforce 50 and older	45.0%	44.1% (Q1 18/19)		44.5%	London Councils 2017/18 median

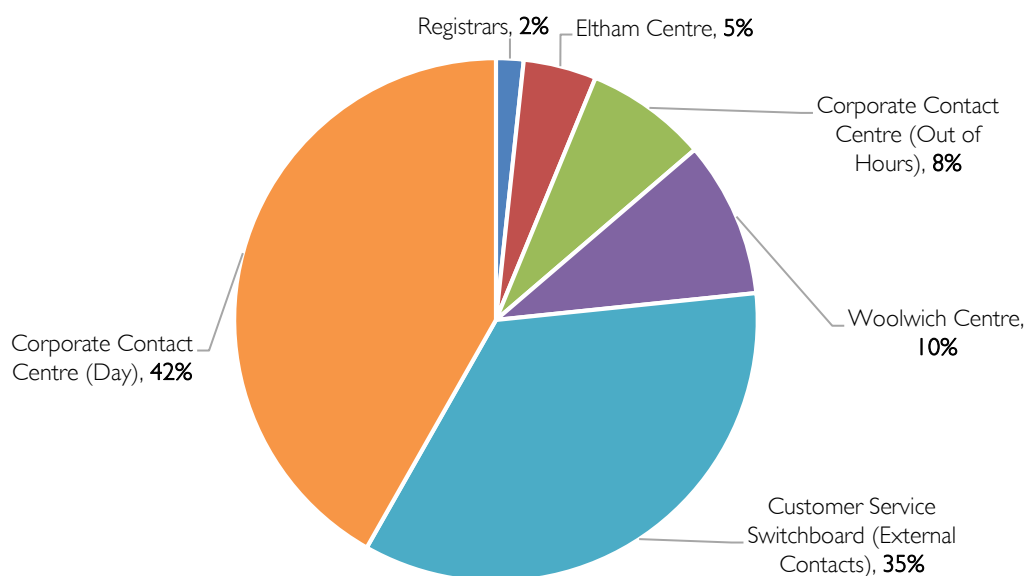
Freedom of Information Performance



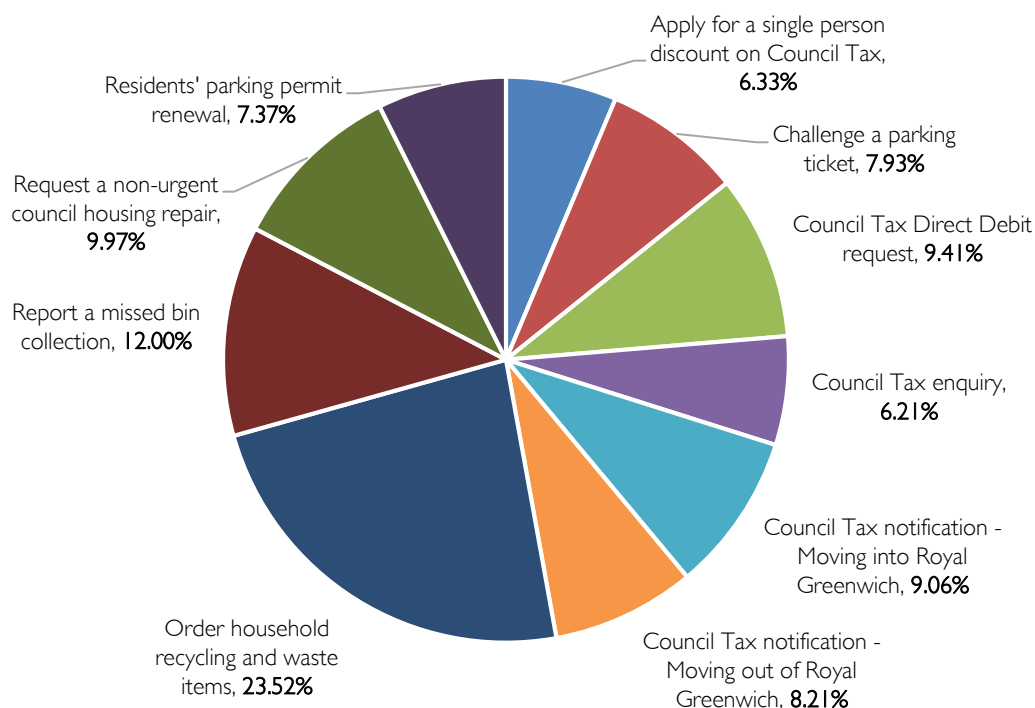
- The graph covers Quarter 2 of the 2018-19 financial year (July to Sept 2018)
- The yellow line represents the 80% target the ICO has set for the percentage of FOI and EIR requests completed within the 20-working day deadline.

Customer services

Contact made for individual cases via Customer Services public facing channels (Q2 18/19)



Forms Completed Via the Website (Q2 18/19)



Voluntary & Community sector

- Following the consultation and development process for the new Voluntary and Community Sector strategy 2017-2022 (published in 2017), the new Third Sector Commissioning Framework for 2019-2023 includes a number of updated priorities, new principles and process improvements. Cabinet reviewed these new processes and their development in September and October 2018 following additional consultation with the sector. Applications are now open and accessible from www.royalgreenwich.gov.uk/grants.
- The new process involves a near two month period of partnership working and co-production so that successful applicant organisations can develop robust service delivery plans in conjunctions with service user groups where appropriate.
- Key Dates Include:

Date	Activity
28 th Aug– 30 th Sept 2018	Consultation on draft prospectus and outline specifications (including 7 events and online form)
12 th September 2018	Cabinet agreed priorities, high level prospectus and model
17 th October 2018	Cabinet approves report and document pack
19 th October 2018	Applications open. Notice of grant termination to current recipients.
16 th November 2018	Applications close
16 th – 29 th November 2018	Assessment and evaluation of applications
30 th November 2018	Applicants unsuccessful at first sift notified of outcome and informed about appeals process
7 th December 2018	Appeal deadline closes
3 rd – 12 th December 2018	Interviews with shortlisted grant applicants

15 th December 2018	Services make recommendations to Leader and cabinet member following interviews
18 th , 19 th and 20 th December 2018	Appeals of initial decisions heard at Overview and Scrutiny and recommendations made to Cabinet.
23 rd January 2019	Cabinet reviews completed EIA and approves final awards. Co-production starts with each organisation to produce a four-year service delivery plan.
April 2019	Revised arrangements commence and first grant awards made

Ward Budgets

- A new Ward Budget scheme was agreed by Cabinet on 24th July 2018, to run from September 2018 until the end of the current Administration in 2022.
- Each of the 17 wards will receive an allocation of £30,000 to support initiatives across their local communities.
- A breakdown of expenditure across each ward will be reported in the next quarterly performance report as projects are received.