

Housing and Homelessness Strategy 2021-2026: Changes proposed to the draft strategy as a result of the consultation exercise

Strand	Topic	Suggestions	Action
1 & 5	Affordability: Commonplace commented and at consultation meeting with special interest groups; often raised as an indirect cause of problems facing marginalised residents, e.g. poor standard of housing and tenure insecurity is the only housing people can afford	Insufficient affordable housing of all tenures available. Build more council homes and demand a higher proportion of genuinely affordable housing from developers on new sites	RBG Members will lobby the Government for changes: <ul style="list-style-type: none"> • To the Planning process • Additional direct funding to local authorities for RBG to build more council homes • Further reforms to the Right to Buy scheme, including the retention of 100% of sale receipts
3	Enhance the understanding of housing suitability at the allocation stage and the post allocation support services for parents with children of special needs	Improve the understanding of housing suitability at the allocation stage and the post allocation support services for parents with children of special needs	RBG Officers will work with parents' organisations such as Greenwich SEND (Special Educational Needs and Disabilities) to develop service improvements
2 & 5	Communication of information and access to services	Ensure those who may be digitally excluded (e.g. rough sleepers) are able to receive information and advice through non-digital means and in-person	RBG will maintain non-digital methods of communication and advice in addition to seeking ways to improve digital access for those currently have no digital access
3	Housing options and support for residents' live-in carers	Improve housing services and security of tenure for live-in carers of tenants	RBG will review options to improve housing services for tenants' live-in carers
3, 1 & 5	Independent living	Facilitate options to maintain the suitability of homes, particularly as	RBG will pursue initiatives for independent living for its own

		people's housing needs increase later in life	housing stock, new developments and, where there is scope, housing in other tenures requiring adaptations to allow the resident to continue living there and to maintain established community links
3,4 & 5	Unfair and illegal treatment by landlords of marginalised communities, particularly non-English speaking tenants (for example, the Nepalese) and seek to enhance community cohesion	Provide more advice and support to victims of unscrupulous landlords. Take enforcement action against landlords who rent sub-standard accommodation and exploit vulnerable tenants and those from marginalised groups	RBG will work with organisations representing these affected communities, to develop service improvements such as awareness of remedies available and confidence building, to support enforcement action. Intersectionality factors resulting from more than one discrimination characteristic causing disadvantage will be considered.
2	Lived experiences of homelessness and our person-centred services	The consultation document does not detail how the Council will integrate people's lived experiences of homelessness and temporary accommodation into person-centred service delivery.	RBG will be talking with service users to better understand their experiences as part of the work to improve our digital infrastructure and working processes.
3 & 2	LGBTQ+ residents experiencing domestic abuse	Improve support for LGBTQ+ residents experiencing domestic abuse, particularly males, including provision of dedicated refuges places or hostels for emergency accommodation pending rehousing	RBG will review the Royal Borough domestic abuse strategy and male and LGBTQ+ victims will again be considered as an integral part of that review, and also lobby for provision of dedicated refuges places and/or hostels for

			emergency accommodation pending rehousing.
3	Language used in communications: official material, forms and surveys should be more inclusive to the LGBTQ+ and other marginalised communities	Adopt clear, non-binary and more inclusive language	RBG will work with LGBTQ+ representatives to revise communication material and other documentation