

Notes of actions in relation to CCTV Scrutiny

Meeting 1 – 26 July 2019

Meeting – Initial evidence gathering meeting.

In attendance: Councillors Khaireh (Chair) and Cousins
(Apology Councillor Hills)

RBG Officers; Sean McDermid, Mirsad Bakalovic, Richard Cornell, Dawn Squires,
Lorraine Hancock, David White, Jean Riddler

Issue considered	Response
Mapping of current CCTV Location & provisions	<p>Documents provided of current locations. 707 cameras 95% of which working all year round. Outages reflected on service performance log sheet and resolved quickly (usually 24 hours)</p> <p>Action: Benchmark with other authorities as to the number of Cameras RBG have adequate. RBG CCTV is the only borough in London to received ISO accreditation.</p>
Finance	<p>£80,000 for main cameras, increasing to £90,000 – if get new system next year the budget may not stretch to all new cameras and there would be a need for a rolling programme, within existing budgets.</p> <p>Images of incidents are provided, free of charge to insurer, taking up officer time.</p> <p>Action: Financial budget to be considered as part of the review recommendations, dependent upon the information resulting from the investigations into a new CCYV system.</p>

	<p>Action: charging for CCTV images to insurer to be benchmarked against other Local Authorities</p>
Hot spot mapping	<p>ASAB information from Police and reported crime database Fly tipping via enviro crime / housing officers Hot spots change – CCTV fixed locations</p> <p>Actions: Evidence gathering to inform through the Review process</p>
Fly tipping ASAB, hot spot	<p>Enviro-Crime team / Environmental health have 5 – relatively new deployment – driven by intelligence but public and cross department working – where and when to go – particular issues in areas of significant HMO's</p> <p>Use of Mobile Cameral has reduced level of fly tipping.</p> <p>Actions: Evidence gathering to inform through the Review process</p>
What sort of incidents picked up by CCTV	<p>Actions: CCTV Control Room Monthly monitoring reports pick up</p>
CCTV Control room capacity to retain and review CCTV	<p>Images held for 31 days, unless the Operator or the police feel the incident sever enough to be retained beyond this to support further legal action.</p>
Effectiveness of existing CCTV system	<p>CCTV System been in service for a long time and not able to add capacity. Review with view for future proofing – officers looking at options, including cloud based Consider increase in mobile units to address hotspot.</p> <p>Actions: Evidence gathering to inform through the Review process</p>

<p>Mobile Cameras</p>	<p>CCTV Control room currently one and bidding for a second. Enviro-Crime team / Environmental health have 5 The cameras have to stream to a laptop rather than live through the CCTV Control Room. Mobile camera would usually be located at a sport for no more than 24 hours.</p>
<p>Link with private & partners CCTV and Partnership working</p>	<p>Police – the CCTV control room has a dedicated live image feed to the police and had seen an increase in requests, from the police, of live image feeds and incident recordings since 3 Borough Police Merger. This had put additional pressure on CCTV control room staff. However, the CCTV control room are now only dealing with one police contact point and one police radio opposed to, the previous three.</p> <p>Future consideration may be given to co-location working, between the CCTV Control Room and Police.</p> <p>Possible increased pressure of CCTV to pick up criminal activity, due to decrease on foot police, but not possible to measure this. The Police BCU invest in the Woolwich Town Centre.</p> <p>O2 – previous sharing arrangements of CCTV images existed, however O2 had moved to using a new generation CCTV system which could not be supported by the existing RBG CCTV system.</p> <p>Housing developers maintain their own security systems for major development areas, such as the Royal Arsenal Riverside development and Kidbrooke Redevelopment.</p> <p>There are pilots in USA, such as use of Petrol Station CCTV to support Police (Project Green Knight) – seen a reduction in crime.</p>

	<p>Current RBG CCTV not connective with IP CCTV (modern CCTV equipment used by most companies)</p> <p>Actions: Links with and development of working relationships with partners via re-establishment of the Partnership working group to be investigated and reviewed as part of the Review process.</p>
<p>CCTV Equipment upgrade & integration</p>	<p>The Cameras themselves are capable, though any that require replacement should be replaced by digital cameras.</p> <p>It is the back end that requires upgrading, at 7 years old and any new system would need to support that existing camera feeds and digital/ IP feeds. Consideration of whether to use I Cloud or internal secure storage for imaged – cloud storage can allow image sharing, with the police and other parties, via a link</p> <p>Integrated lamppost tech – wish list – enviro lighting, loudspeakers, CCTV and some e-charging point.</p> <p>Actions: Evidence gathering to inform through the Review process</p>
<p>Camera obstructions</p>	<p>10% obstructed, for all or part of the year by foliage. Need to develop better understanding and working relationship with agriculture and new developments to mitigate and avoid future issues.</p> <p>Financial issues over cost of tree cutting as well as environmental issues.</p> <p>Action: Arrange an evidence gathering meeting with Officer responsible for tree maintenance</p>

Re-positioning of cameras	Expensive and not within exiting budget parameters. Also, not always possible to find another location to affix camera to.
Neighbouring Boroughs	<p>Bexley Council has extensive CCTV system but no longer runs a 24/7 monitoring team, RBG could tie into these and monitor, if Bexley agreed.</p> <p>Awareness a number of Local Authorities no longer provide active CCTV monitoring – reactive service only.</p> <p>Action: Benchmark status of CCTV monitoring in other Local Authorities</p>
Planning issues	<p>Loss of CCTV camera points due to developer cutting through or blocking off CCTV ducts, as part of developments, also where a building is redeveloped and the CCTV location is not re-established on the building.</p> <p>Action: Arrange an evidence gathering meeting with Planning Officer</p>
Staff H&S	<p>What is being done to support to staff who witness events; nigh time economy, staff safety.</p> <p>Would body worn CCTV units by staff such as street cleaners, environmental health officers, etc. eliminate disputes, provided evidence for court hearing and act a deterrent so as to protect staff.</p> <p>What arrangements exist for officers carrying out Our of hours service, to let the CCTV control rom know when & where they are going so that, where possible, CCTV can monitor</p> <p>Actions: Evidence gathering to inform through the Review process & Arrange visit to CCTV Control Room</p>

Highways -

Parking Enforcement teams have bodycams, which were not live streamed but downloaded images, which were used to prepare evidence.

TFL have own CCTV control system for highways

Proposals going before Members for Highways CCTV – FNP for some traffic orders – 20 Cameras, phased in over 6 months, some fixed at areas of regular breaches, such as Blackwall Tunnel, other mobiles and will be moved in relation to levels of compliance.