

## Appendix A - A Healthier Greenwich

### Social Care

Indicator	Value	Reporting Period	Previous Value	Reporting Period	Comparator
Admissions to residential and nursing care 18-64	7	Q3 19/20	9	Q2 19/20	
Admissions to residential and nursing care 65+	30	Q3 19/20	37	Q2 19/20	
Reablement (older people (65+) still at home 91 days after discharge)	84.2%	2018/19	82.3%	2017/18	88% (London average 2017/18)
% of community contacts leading to full assessment	21%	Q1-Q3 (cumulative)	24.2%	Q1-Q2 19/20 (cumulative)	
% of assessments leading to community-based services	49%	Q1-Q3 (cumulative)	51%	Q1-Q2 19/20 (cumulative)	
% of assessments leading to residential and nursing placement	4%	Q1-Q3 (cumulative)	4%	Q1-Q2 19/20 (cumulative)	
Percentage of people provided with occupational therapy (OT) equipment with no other long term care packages.	68%	Q1-Q3 (cumulative)	67%	Q1-Q2 19/20 (cumulative)	
Number of safeguarding concerns recorded	145	Q3 19/20	235	Q2 19/20	
Number of safeguarding enquiries completed	42	Q3 19/02	47	Q2 19/20	
% of social care users who responded positively to the feeling safe question in the user survey (annual)	85%	Annual (18/19)	87%	Annual (17/18)	82.2% (London Average 2017/18)
Number of active Deprivation of Liberty Safeguards (DoLS)	454	Q3 19/20	502	Q2 19/20	
% of residents paying for Community Based Services with Direct Payments (numbers of DP) (local monthly indicator not Adult Social Care Outcomes Framework ASCOF)	20.1% (520)	Q3 19/20	21% (530)	Q2 19/20	

- **Admissions:** Permanent admissions to residential and nursing care for both 18 to 64-year olds and people aged 65 and over has been decreasing over the last 3 quarters. We are forecasting a reduction in numbers of admissions for both Residential and Nursing placements for 2019/20.
- **Reablement:** This measures the benefit to individuals from reablement, intermediate care and rehabilitation following a hospital episode, by determining whether an individual remains living at home 91 days following discharge. Increasingly people remain fully independent following reablement.
- **Assessments:** The main point of contact for all callers and referrals to Health & Adults Services is the Contact Assessment Team (CAT). This includes those with a physical disability, sensory impairment, learning disability and carers. During this contact the caller will be screened for eligibility under the

terms of the Care Act. Fewer comprehensive assessments are being undertaken (suggesting more people are being signposted rather than assessed). The total cost of services offered following new assessments is lower than last year.

- **Safeguarding Concerns:** Anyone who is concerned that abuse may be taking place or feels they are subject to abuse themselves should seek help, even if the circumstances appear trivial. A Safeguarding Concern is where there is a sign of suspected abuse or neglect that is reported to the council or identified by the council. 598 concerns received between April and December 2019 this is a 25% reduction compared to same period last year.
- **Safeguarding Enquiries:** An Enquiry establishes whether any action needs to be taken to stop or prevent abuse or neglect. Since Q1 the number of enquiries completed remains relatively stable.

## NHS & Partners

Indicator	Value	Reporting Period	Value	Reporting Period	Target
A&E Time to treatment (% admitted, transferred or discharged within four hours)	81.3%	Q3 19/20	82%	Q2 19/20	95%
Delayed Transfer of Care (bed days)	1297	Q2 19/20	828	Q1 19/20	1141 (Lewisham & Greenwich Trust Specific Trajectory Target)

- **A&E** - Performance at Lewisham and Greenwich Trust (LGT) has been below trajectory for quarter 3 at 81%. This is due to ongoing pressures on the Emergency Departments at Lewisham and Greenwich Trust hospitals. The Trust has developed performance improvement plans to deliver their trajectory for improving performance against the 4-hour target. The LGT performance improvement plan focuses on the end to end pathway and includes developing a new clinical model and site reconfiguration to drive improved flow and performance. There are monthly performance meetings, A&E performance delivery as well as multi agency A&E Delivery Board meetings, in place to review progress against the Trust specific trajectories.
- **Delayed transfers of care (DTocS)** - expressed in terms of delayed bed-days saw an increase in the second quarter of 2019-20, taking the performance above our target. The relocation of a shared central base, Transfer of Care Collaborative (ToCC) within the Queen Elizabeth Hospital (QEH) is likely to further improve networking opportunities. The ToCC is a multi-disciplinary team comprising of professionals from health and social care and continues to work together to reduce DTocS.

## Mental Health

Indicator	Value	Reporting Period	Previous	Reporting Period	Target	Comparator
Dementia – diagnosis. The dementia diagnosis indicator compares the number of people thought to have dementia with the number of people diagnosed with dementia. The target is for at least two thirds of people with dementia to be diagnosed	64.5%	Q2 19/20	62.7%	Q1 19/20	66.7% National	
Improving Access to Psychological Therapy IAPT services should be providing timely access to treatment for people with anxiety disorders and depression. The expected access rates (percentage of prevalence) is: 22% (March 2020)	4.78%	Q2 19/20	4.50%	Q1 19/20	5.5% Per Quarter	4.68% (NHS England)

### Dementia

- **Dementia Diagnosis Rates** – NHS Digital data shows that the CCG Dementia Diagnosis Rate is at 64.5% against a target of 66.7%, this is an improvement from the previous quarter. The CCG continues its work locally and with NHS England/NHS Improvement to ensure improved patient access to diagnostic services and to address the ongoing data recording issues. The CCG is also working with Royal Borough of Greenwich and 3rd sector to ensure a whole system approach to dementia diagnosis and support.
- Greenwich has been accredited a Dementia Friendly Community from the Dementia Friends (an Alzheimer’s Society Initiative). We are one of 16 boroughs of the 33 London boroughs to receive this accreditation. There is in recognition of the work to make Greenwich a dementia inclusive borough.
- A growing number of Greenwich businesses, organisations and services are involved in the Royal Borough’s Dementia Inclusive initiative. This includes free dementia awareness training, advice on how to change the social and physical environment to make businesses and services more dementia inclusive. Accreditation includes a Dementia Inclusive Greenwich window sticker.
- Increasingly there are a number of support services for people living with dementia, their carers and relatives across Greenwich including: The Dementia Reference Group, Age Exchange, Greenwich Carers Centre, the Dementia Information Hub. In addition, Dementia Dialogue group delivers dementia awareness training and the Reflections friendship group offers activities for people with dementia and carers
- **Improving Access to Psychological Therapy.** The CCG Performance in Q2, 2019-20 was better compared to the previous quarter (of Q1, 2019-20) against the quarterly trajectory of 5.5% for 2019-20. The overall cumulative performance on access rate in September 2019 was 20.6%. Discussions are ongoing with Oxleas NHS Foundation Trust (Oxleas) regarding meeting the target.

## Communicable Diseases

Indicator	Value	Reporting Period	Previous	Reporting Period	Comparator
% of 15-24-year olds screened for Chlamydia	33.4%	2018	34.3%	2017	26.4% London (2018)
% of 15-24-year olds screened for Chlamydia who tested positive	11.6%	2018	9.6%	2017	9.9% London (2018)
New HIV diagnosis rate / 100,000 aged 15+	22.1	2018	25.9	2017	20.9 London (2018)

- **HIV:** New HIV diagnosis are reducing in response to increased HIV testing uptake amongst our most at risk communities and the opening of a new sexual health service at Eltham Community Hospital (a Saturday Service). Greenwich continues to fund local HIV prevention activities through the voluntary sector and through collaborations with other Boroughs across London.
- **Chlamydia:** Detection and treatment of chlamydia infection is central to chlamydia control activities. The Public Health Outcomes Framework includes a measure of chlamydia detection, with a recommendation that local areas achieve an annual detection rate of at least 2,300 per 100,000 15-24-year-old population. Since chlamydia is most often asymptomatic, a high detection rate reflects success at identifying infections that, if left untreated, may lead to serious reproductive health consequences.
- The chlamydia detection rate in 15-24-year olds in 2018 in Royal Greenwich was 3,872 per 100,000 population (1,300 positives out of 11,206 screened representing an 11.6% positivity rate), notably higher than the 2,300 target and ranking Royal Greenwich 4th highest among Upper Tier Local Authorities (statistical neighbours) and 4th highest ranking in England.
- 33.4% of 15-24-year olds were tested for chlamydia in Royal Greenwich, compared to 19.6% nationally ranking Royal Greenwich 4th highest among 16 Upper Tier Local Authorities and 7th highest in England.

## Non-Communicable Diseases

Indicator	Value	Reporting Period	Previous	Reporting Period	Target	Comparator
National Diabetes Participation Programme (Percentage of GP – practices that have participated in the National Diabetes Audit)	<b>94.1%</b>	18/19	<b>94.3%</b>	17/18	100%	England: 98%, 2018-19

- The National Diabetes Participation Programme (NDPP) - this indicator gives an indication of the quality of data for treatment target metrics that relate to the national Diabetes Audit. The indicator measures the number of GP practices that submitted data against the number of GP practices in each CCG for the audit year. The audit was collected during May and June of 2019, for the period - 01 January 2018 to 31 March 2019. The percentage of participating practices in 2018/19 was at **94.1%** compared to **94.3%**, the previous year (2017-18). There were 32 practices out of the 33 that took part in the above Programme. However, the Primary Care Team is liaising with the all practices and particularly the one that did not participate, to ensure that they participate in the next Programme.

## Food Poverty & Nutrition

Indicator	Value	Reporting Period	Previous Value	Reporting Period	Target	Comparator
% of children born at a low birth weight	<b>8.5%</b>	2017	<b>7.5%</b>	2016		7.7% London (2017)
% of overweight or obese children at reception (Greenwich residents)	<b>24.9%</b>	2018-19	<b>25.7%</b>	2017-18		21.8% London (2018-19)
% of overweight or obese children at year 6 (Greenwich residents)	<b>41.2%</b>	2018-19	<b>40.4%</b>	2017-18		37.9% London (2018-19)
% of adults (aged 18+) classified as overweight or obese, 2015-18	<b>58.7%</b>	2017-18	<b>58.9%</b>	2016-17		55.9% London (2017-18)
Live Well Greenwich Line total contacts	<b>12,388</b>	Q3 19/20	<b>10,666</b>	Q2 19/20	15,000 / Yr	
Average attendance at centres providing meals as part of the Holiday Meals Program	<b>83</b> (The Woolwich Centre Library)	Christmas Holiday	<b>37</b>	October 19/20 Half Term		

## Low Birth Weight

- Specific initiatives to reduce the number of children born at low birth weight include: Start Well Greenwich programme, the development of a new breastfeeding and infant feeding policy for the Borough, UNICEF baby friendly.

## Obesity

- The percentage of overweight or obese children at reception is decreasing. However there has been a slight increase in the percentage of overweight or obese children at year 7. Greenwich has a whole systems approach to tackling the determinants of obesity overseen by the Healthy Weight taskforce. This includes supporting our communities to have good local access to affordable healthy food and to have the skills, knowledge and confidence to know how to buy and prepare healthy meals. Greenwich has come at or near the top of the London regional award 'Good Food in London' every year for the last 5 years in recognition of our work to improve access to affordable, sustainable, healthy food. The proportion adults classified as overweight or obese has declined slightly.
- **The Live Well Greenwich** programme supports people with health and wellbeing related issues including health behaviours (smoking, diet, physical activity, alcohol use) and wider factors such as financial concerns, housing, social isolation and access to training and skills opportunities. The number of contacts made to the Live Well Greenwich Line has increased and is ahead of the annual target of 15,000 for the whole year.

## Holiday Meals

- The holiday meal programme is aimed at children who during term time receive free school meals. Christmas provision ran for the first time for 7 days out of the 10 days available, with one venue in operation, The Woolwich Centre Library (match funded by GLL). There was an average attendance of 83 children per session, with a maximum attendance of 95 and a total of over 550 meals served.
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