

Appendix I

Leisure Headline Figures

Table I - Q2 Data 2017 vs 2018

Usage 1st July - 30th September 2018	Month						Totals for	Totals for
	July		August		September		QTR	QTR
	2017	2018	2017	2018	2017	2018	2017	2018
Activity Area							J,A,S	J,A,S
Fitness	68,487	60,669	61,920	54,125	60,850	52,254	191,257	167,048
Pools	90,237	92,240	71,994	71,270	80,794	69,490	243,025	233,000
Sports	22,834	39,135	22,997	27,566	26,698	30,525	72,529	97,226
Grand Total	181,558	192,044	156,911	152,961	168,342	152,269	506,811	497,274

Q2 2018 attendance was 2% lower than Q2 2017. The impact was seen in both fitness and sports attendance, and is largely attributable to the impact of the increased competition within the borough, the loss of Waterfront's car park, and the closure of Thamesmere's pool for several weeks for essential repairs.

Table 2 - Q3 Data 2017 vs 2018

Usage 1st October - 31st December 2018	Month						Totals for	Totals for
	October		November		December		QTR	QTR
	2017	2018	2017	2018	2017	2018	2017	2018
Activity Area							O,N,D	O,N,D
Fitness	65,407	54,804	61,308	49,886	39,852	32,294	166,567	136,984
Pools	82,008	70,945	74,298	69,916	45,503	47,573	201,809	188,434
Sports	31,017	34,253	27,943	34,348	22,770	27,927	81,730	96,528
Grand Total	178,432	160,002	163,549	154,150	108,125	107,794	450,106	421,946

Q3 2018 attendance was 6% lower than Q3 2017. The impact was seen in both fitness and sports attendance, and again is largely due to competition across the borough and Waterfront car park (by the end of 2018, Waterfront had 20% less members year-on-year).

Appendix I (continued)

Table 3 - Q4 Data 2018 vs 2019

Usage 1st January - 31st March 2019	Month						Totals for QTR 2018	Totals for QTR 2019
	January		February		March		J,F,M	J,F,M
Activity Area	2018	2019	2018	2019	2018	2019		
Fitness	65,302	59,318	58,319	56,652	60,722	63,259	184,343	179,229
Pools	73,270	75,527	70,728	72,710	72,727	84,938	216,725	233,175
Sports	31,082	33,412	29,822	33,538	36,000	37,233	96,904	104,183
Grand Total	169,654	168,257	158,869	162,900	169,449	185,430	497,972	516,587

Q4 2019 attendance was 3.7% higher than Q4 2018. This is a highlight in a challenging year, but it should be noted that Q4 2018 suffered unusually cold weather which saw the borough's usage fall to significantly lower than usual.

Table 4 - Q1 Data 2018 vs 2019

Usage 1st April - 30th June 2019	Month						Totals for QTR 2018	Totals for QTR 2019
	April		May		June		A,M,J	A,M,J
Activity Area	2018	2019	2018	2019	2018	2019		
Fitness	60,807	58,722	62,677	57,071	61,684	55,533	185,168	171,326
Pools	81,188	80,559	85,818	84,766	84,154	88,288	251,160	253,613
Sports	33,541	31,906	48,503	33,441	42,825	38,258	124,869	103,605
Grand Total	175,536	171,187	196,998	175,278	188,663	182,079	561,197	528,544

Q1 2019 attendance was 6% lower than Q1 2018. Pool attendance was slightly higher in 2019 than 2018, but fitness attendance continued to suffer for the above reasons.

Appendix I (continued)

Table 5 – Latest Q2 Data 2018 vs 2019

Usage 1st July - 30th September 2019	Month						Totals for QTR 2018	Totals for QTR 2019
	July		August		September		J,A,S	J,A,S
Activity Area	2018	2019	2018	2019	2018	2019		
Fitness	60,669	56,609	54,125	46,327	52,254	45,472	167,048	148,408
Pools	92,240	94,843	71,270	75,524	69,490	79,380	233,000	249,747
Sports	39,135	41,774	27,566	28,874	30,525	29,097	97,226	99,745
Grand Total	192,044	192,044	152,961	150,725	152,269	153,949	497,274	497,900

Total usage in Q2 2019 was 0.1% higher than in Q2 2018. While fitness attendance remained lower, both pool and sports attendance performed well.

Appendix 2

Leisure Membership Demography

Gender	Jul 17 - Jun 18	Jul 18 - Jun 19
Female	28.90%	53.20%
Male	71.10%	46.80%
Grand Total	100.00%	100.00%

Ethnicity	Jul 17 - Jun 18	Jul 18 - Jun 19
Asian	11.50%	8.40%
Black	15.20%	19.30%
Mixed	4.00%	5.90%
Other	0.60%	0.70%
Unknown	6.20%	0.00%
White	62.50%	65.70%
Grand Total	100.00%	100.00%

Age	Jul 17 - Jun 18	Jul 18 - Jun 19
0-5	1.90%	7.60%
6-10	2.00%	14.70%
11-15	1.50%	16.10%
16-44	72.30%	44.10%
45-59	19.10%	10.50%
60+	3.20%	7%
Grand Total	100.00%	100.00%

Disability	Jul 17 - Jun 18	Jul 18 - Jun 19
Health	0.60%	0.58%
Hearing	0.20%	0.14%
Learning	0.10%	0.65%
Multiple	0.00%	0.11%
No Disability / Not Specified	98.30%	98.03%
Physical	0.40%	0.36%
Visual	0.40%	0.12%
Grand Total	100.00%	100.00%

Note

2017-18 figures reported on prepaid members only

Appendix 3

Membership Data by Electoral Ward

Usage By Ward		
1st October - 30th September	2017-18	2018-19
Previous 12 month and the corresponding period		
Abbey Wood	2.69%	2.53%
Blackheath Westcombe	5.60%	5.81%
Charlton	2.20%	1.99%
Coldharbour and New Eltham	2.42%	2.41%
Eltham North	5.08%	4.90%
Eltham South	3.30%	3.28%
Eltham West	2.38%	2.27%
Glyndon	3.12%	2.97%
Greenwich West	0.92%	0.87%
Kidbrooke with Hornfair	1.90%	1.77%
Middle Park and Sutcliffe	3.34%	4.88%
Peninsula	7.77%	7.35%
Plumstead	2.53%	2.26%
Shooters Hill	2.23%	1.76%
Thamesmead Moorings	4.05%	4.26%
Woolwich Common	2.59%	2.14%
Woolwich Riverside	4.60%	3.98%
RBG	56.72%	55.43%
Non RBG	43.28%	44.57%

Appendix 4**RBG Library Visits (July 2018 – June 2019)**

Visits	July-Sep 18	Oct-Dec 18	Jan-Mar 19	Apr-Jun 19	Total July 17-June 18	Total July 18-June 19
Abbey Wood	6,722	5,732	5,484	5,328	24,179	23,266
Blackheath	25,058	23,779	24,802	24,175	100,629	97,814
Charlton	6,166	4,853	5,330	5,309	21,352	21,658
Coldharbour	4,513	4,197	4,089	4,159	18,296	16,958
Eltham	111,097	128,737	147,332	142,151	546,661	529,317
Greenwich Centre	65,747	60,906	67,247	72,637	288,677	266,537
New Eltham	14,422	12,823	13,978	12,102	52,506	53,325
Plumstead	10,301	11,431	12,480	11,076	47,978	45,288
Slade	11,782	13,153	13,256	11,802	51,528	49,993
Thamesmere	37,834	29,994	36,178	39,453	156,447	143,459
West Greenwich	15,026	15,251	16,576	16,160	62,301	63,013
Woolwich	303,971	302,384	317,696	295,442	1,271,535	1,219,493
HMP Belmarsh	4,987	4,523	4,904	4,752	17,173	19,166
HMPYOI Isis	2,824	2,687	3,316	2,675	13,249	11,502
Total	620,450	620,450	672,668	647,221	2,672,511	2,560,789

Appendix 4 (continued)**RBG Library Visits Latest Q2 Data 2018 vs 2019**

Jul-Sep 18	Jul 19- Sep 19	Difference
6,722	5,950	-772
25,058	25,044	-14
6,166	6,295	129
4,513	4,336	-177
111,097	104,301	-6,796
65,747	63,959	-1,788
14,422	13,603	-819
10,301	9,940	-361
11,782	12,486	704
37,834	35,161	-2,673
15,026	15,320	294
303,971	313,299	9,328
4,987	4,980	-7
2,824	2,482	-342
Totals: 620,450	617,156	-3,294

Appendix 4 (continued)

RBG Library Issues (July 2018 – June 2019)

Issues	July-Sep 18	Oct-Dec 18	Jan-Mar 19	Apr-Jun 19	Total July 17 - June 18	Total July 18 - June 19
Abbey Wood	2,869	3,745	3,408	3,178	12,733	13,200
Blackheath	25,368	23,910	24,775	23,089	94,047	97,142
Charlton	6,116	6,285	6,827	5,692	21,570	24,920
Coldharbour	1,807	1,836	1,934	1,888	9,754	7,465
Eltham	37,146	36,004	37,145	37,145	145,223	147,440
Greenwich Centre	30,418	29,052	30,067	29,347	118,228	118,884
New Eltham	8,077	7,068	7,407	7,416	29,392	29,968
Outreach	27,034	29,860	29,347	33,434	119,250	119,675
Plumstead	4,964	7,078	7,078	4,602	31,295	23,722
Slade	11,202	11,827	13,145	13,534	44,438	49,708
Thamesmere	9,982	7,826	8,277	7,970	35,625	34,055
West Greenwich	12,768	11,080	11,322	12,511	44,244	47,681
Woolwich	55,333	50,758	56,314	52,991	205,432	215,396
E-books	4,311	5,360	5,803	6,877	8,650	22,351
Call Point (renewals)	505	320	82	452	528	1,359
HMP Belmarsh	3,474	3,057	3,755	2,977	11,709	13,263
HMPYOI Isis	1,905	1,791	1,942	1,492	7,414	7,130
Total	243,279	236,857	248,628	244,595	939,532	973,359

RBG Active Borrowers (July 2018 - June 2019)

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
Under 16	10,485	10,342	10,274	10,205	10,170	10,103
16+	22,753	22,620	22,496	22,402	22,278	22,128
Total	33,238	32,962	32,770	32,607	32,448	32,231

	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19
Under 16	10,002	10,020	10,062	9,949	9,888	9,855
16+	22,146	22,162	22,081	22,130	22,037	21,986
Total	32,148	32,182	32,143	32,079	31,925	31,841

Appendix 4 (continued)

Summer Reading Challenge 2019

Starters- Boys	Starters Girls	Starters- Total	Finishers- Boys	Finishers- Girls	Finishers- Total	No. of Activities	No. Attending
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Abbey Wood	61	51	112	35	27	62	5	15
Blackheath	74	86	160	39	45	84	29	166
Charlton	41	57	98	23	31	54	32	420
Coldharbour	14	22	36	10	14	24	17	167
Eltham	172	211	383	60	106	166	35	525
Greenwich Centre	94	116	210	22	30	52	26	564
New Eltham	45	74	119	27	34	61	49	967
Plumstead	16	24	40	16	40	56	6	55
Slade	55	87	142	39	51	90	19	444
Thamesmere	74	92	166	32	31	63	36	512
West Greenwich	33	53	86	20	34	54	14	280
Woolwich	850	883	1,733	543	547	1,090	38	1,010
Total	1,529	1,756	3,285	866	990	1,856	306	5,125

Appendix 5

Adventure Play Centre Usage

Note

Errors have been identified in the 2017-18 report submitted last year.
 For transparency a comparison to these figures, and to the accurate figures, are included below.

APC 1st July - 30th June	Year		Variance
	2017-18	2018-19	
Coldharbour*	11,326	11,353	27
Meridian*	10,981	15,149	4,168
Glyndon*	17,661	7,831	-9,830
Plumstead	18,425	17,322	-1,103
Woolwich*	14,970	13,797	-1,173
Grand Total	73,363	65,452	-7,911

Above table includes 2017-18 figures as reported in last year's Scrutiny report
 However, it has now been realised that the above figures were **incorrectly*** reported

APC 1st July - 30th June	Year		Variance
	2017-18	2018-19	
Coldharbour*	10,493	11,353	860
Meridian*	17,661	15,149	-2,512
Glyndon*	10,614	7,831	-2,783
Plumstead	18,425	17,322	-1,103
Woolwich*	14,452	13,797	-655
Grand Total	71,645	65,452	-6,193

Above table includes 2017-18 figures as per our records, with **corrections***

Appendix 6

Sport Development Service

Period	Individuals	Total attendance	Comments
July 2018 - June 2019	830 unique	12,256 throughput	2018 data included was from the old framework, including very established focus sport sessions working predominantly with younger people
July 2019 - September 2019	261 unique	1,177 throughput	2019 data is entirely from the new community sessions, which are specifically targeting inactive women, adults
Grand Total	1,091	13,433	