

HEALTHIER COMMUNITIES AND ADULT SOCIAL CARE SCRUTINY PANEL	DATE 3 rd November 2022	ITEM NO 6
TITLE Health and Adult Social Care Performance Monitoring and Social Care Provision and Charging	WARD (S) All	
CHIEF OFFICER Director of Health and Adult Services	CABINET MEMBER Health and Adult Services	
DECISION CLASSIFICATION Non Key Non-exempt	IS THE FINAL DECISION ON THE RECOMMENDATIONS IN THIS REPORT TO BE MADE AT THIS MEETING? Yes	

I. **Decision required**

This report makes the following recommendations to the decision-maker:

I.1 To note the progress made by Health and Adult Services:

- To deliver the Health and Adult Services Vision
- To deliver the Forward Thinking programme that supports this
- In its delivery of the Home First Programme
- To deliver against Key Performance indicators
- To plan for the Introduction of the Health and Social Care Reforms

2. **Links to the Royal Greenwich high level objectives**

2.1 This report relates to the Council's agreed high level objectives as follows:

- A Healthier Greenwich – the HAS Vision focuses on prevention of Health conditions through early intervention
- A Safer Greenwich – social care addresses safeguarding vulnerable adults in its day to day delivery

3. **Purpose of Report and Executive Summary**

3.1 The report has been requested by the Scrutiny panel to obtain an understanding of how the Directorate is delivering outcomes to residents.

3.2 In order to do this the report updates the panel on the progress of the delivery of the HAS Vision where we are working with residents to co-produce the outcomes that will make a difference to them.

3.3 It also updates the panel on the way in which we deliver the vision. This is done through the Forward Thinking programme that focuses on working with the Strengths of individuals ; communities and diversity. This is in the context of the service being in High Demand that outstrips pre COVID levels.

3.4 This includes the approach for delivering the right health and social care in the right place and the right time by using the 'Home First' approach which is an approach to ensuring residents get the care and support needed to maintain their independence delivered as a partnership across Health and Social Care, and wherever possible, this should be in the residents' home.

3.5 An update on the performance information and assurance that we use to test how well we are delivering outcomes and efficiency is also included in the paper. The report also updates on the context of the Health and Social Care Reforms which will see the introduction of the Care cost Cap and Care Accounts in 2023, as a result of the Charging reforms along with Assurance requirements.

4. Introduction and Background

4.1 The HAS Vision for Greenwich 20-24 was agreed by cabinet in February 2020 – it focused on strength in people; strength in communities and strength in diversity to enable residents to live the best lives they can.

Appendix 1 – slides 2- 4 outline for the panel the detail of the Vision.

The Greenwich HAS Vision is still relevant in providing the framework for Health and Adult Services responding to delivery of Social Care at a time where we are seeing sustained high demand for Health and Adult social care. This is in respect of assessments; reviews and safeguarding activity. This is also at a time when the ability to recruit and retain social care workforce is a challenge.

Appendix 1 slides – 5 and 6 detail the growing level of demand that the service is managing at present

4.2 In response to the need to continuously improve services and outcomes for residents the Forward Thinking Programme, which is the delivery vehicle for the vision, has been running since 2019. . The programme has delivered some of the significant achievements in 21/22: maximising the reablement service; modernising the Learning Disability services including GLO; Day Opportunities and Transitions Services. The focus in 22/23 on developing the Assistive Technology Offer and developing new models of care in the provider market including the new homecare model.

Appendix 1 slides - 7 - 10 provide some more detail about the Forward- Thinking programme.

4.3 A critical part of delivering our Vision has been to co-produce work with our residents to make sure we get this right. We have established a Vision into Action group that meets regularly to oversee the work. This includes working to improve our assessment forms.

Appendix 1 slides 11 -12 provide some further detail of the Vision into Action group and its work.

4.4 Home First is part of the forward-thinking approach which we deliver with partners. Home First is our approach for delivering the right health and social care in the right place and at the right time. It is a three- year transformation programme across local systems that allows residents to receive

the highest quality care in the most independent environment and wherever possible, this should be the person's home.

Appendix 2 provides detail of the Home First programme

4.5 There is a range of performance information that is available to indicate how effective the service is and the areas that need to be supported to improve linking back to our Forward Thinking Programme detailed above.

Appendix 3 details the performance and activity data and analyses it based on what some of the COVID impacts have been and then the more recent performance trends

4.6 This report also updates on the context of Health and Social Care Reforms which will see the introduction of the Care Cap and Care Accounts in 2023, along with Assurance requirements. This does present potential financial risks depending on the amount of money government commits to the Fair Cost of Care Delivery

Appendix 1 – slides 13- 15 detail the summary of the reforms and the timelines for them as well as our work locally to manage the implementation

5. Available Options

5.1 This report is for information only and for Scrutiny to note ..

6. Preferred Option

6.1 Not applicable

7. Reasons for Recommendations

7.1 Not Applicable

8. Consultation Results

8.1 There has been informal consultation with residents throughout the development and implementation of the strategy and the forward thinking programme.

9. Cross-Cutting Issues and Implications

Issue	Implications	Sign-off
Legal including Human Rights Act	<p>This report has been requested by the Healthier Communities and Adult Social Care Scrutiny panel to obtain an update on the progress of the delivery of the HAS Vision and the delivery of the vision through the Forward Thinking programme.</p> <p>The report also updates on the context of the Health and Social Care Reforms due to be implemented in October 2023.</p> <p>No formal decision is required to be taken, as such there are no immediate legal implications arising from this report.</p>	<p>Ronica Best Assistant Head of Legal Services 18/10/22</p>
Finance and other resources	<p>This report requests the Healthier Communities & Adult Social Care (HCASC) Scrutiny Panel to note the update on the Health & Adults (HAS) Vision 20-24, the Forward-Thinking programme that supports the delivery</p>	<p><i>Edith Waihenya</i> 14/10/2022</p>

	<p>of the vision, The Home First programme and the plan for the Introduction of the Health and Social Care Reforms</p> <p>As work on the vision progresses growing demand and difficulties in recruiting and retaining staff has created additional pressures to the budget, however performance indicators and anecdotal evidence indicates that the Forward-Thinking and the Home First programmes are bringing about changes in work practices and improvements in the effectiveness of service delivery.</p> <p>In addition, the programme is expected to achieve approximately £8m financial benefits over the MTFS period (21/22-24/25) based on the Forward-Thinking Development manager's work with the Service, Finance and Continuous improvement teams.</p> <p>The Health and Social care reforms due to be implemented in October 2023, could present a financial risk to all local authorities including Greenwich. This is due to the fact that the level of Government funding to be allocated to each authority in order to mitigate the impact of the additional cost of sustaining the provider services market, is yet to be determined.</p>	
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	There are no other immediate financial implications arising from this report.	
Equalities	<p><i>The decisions recommended through this paper have a remote or low relevance to the substance of the Equality Act. There is no apparent equality impact on end users.</i></p> <p><i>The work described in this report contributes to the Council's Equality and Equity Charter and the Council's Equality Objectives 2020-2024 specifically the Equality Measures 16-20 in the Headline equality measures</i></p>	<p>Nick Davies Deputy Director HAS 10/10/22</p>
Climate change	<i>The vision and forward thinking work will in part contribute to the Greenwich Carbon Neutral plan agreed by Cabinet on 18th November 2020 by developing a neighbourhood model of homecare which will reduce travel and pollution</i>	<p>Nick Davies Deputy Director HAS 10/10/22</p>

11. **Report Appendices**

11.1 The following documents are to be published with and form part of the report:

- *Appendix 1 – HAS Vision/ Forward Thinking Programme / Reforms work*
- *Appendix 2 – Home First Programme*
- *Appendix 3 – Adult Social Care Activity report*

12. **Background Papers**

N/A

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